



FINAL REPORT

# Design report for the performance Evaluation of the Technical Education and Professional Training (TEPT) Activity

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Camila Fernández

Ivonne Padilla Espinosa

Larissa Campuzano

#### **Submitted to:**

Millennium Challenge Corporation

875 Fifteenth Street NW Washington, DC 20005-2221

Project Officer: Anne Pizer

Contract Number: MCC-13-BPA-0040/MCC-14-CL-0003

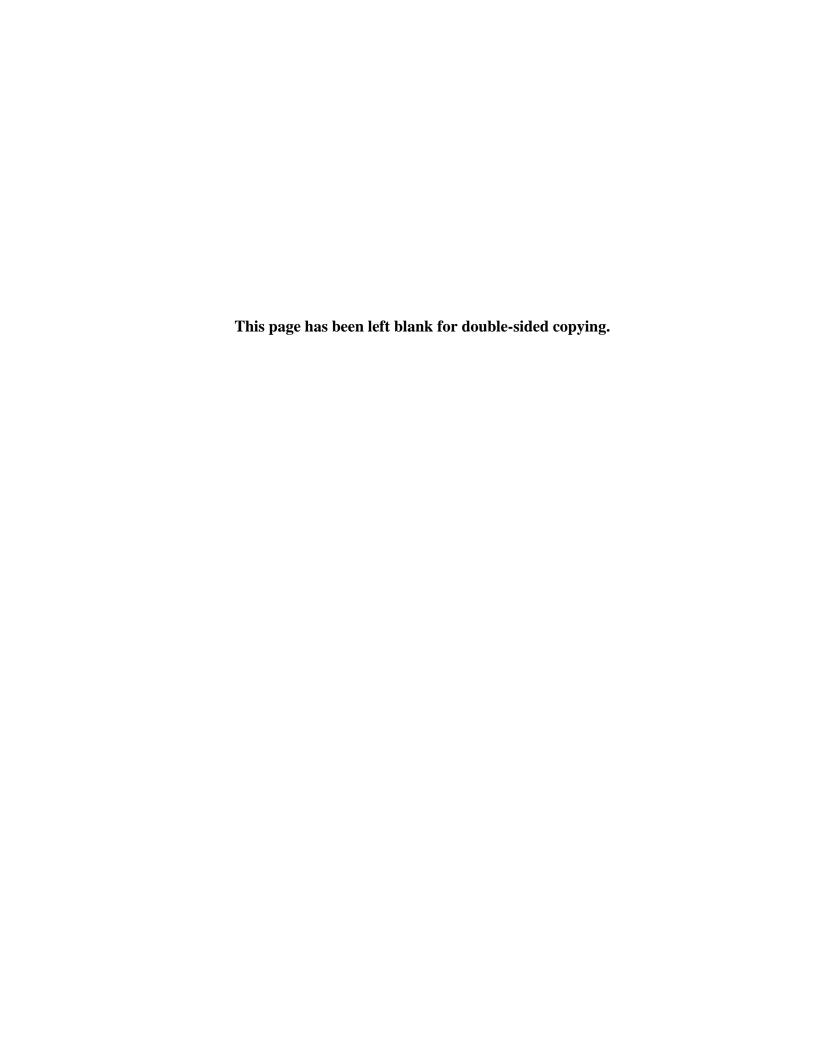
## Submitted by:

Mathematica Policy Research

P.O. Box 2393

Princeton, NJ 08543-2393 Telephone: (609) 799-3535 Facsimile: (609) 799-0005

Project Director: Larissa Campuzano Reference Number: 40349.VR4



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## **LIST OF ACRONYMS**

BTV Bachillerato Técnico Vocacional (Vocational Technical Baccalaureates)

CCTEVT Council for the Coordination of Technical Education and Vocational Training

CSAQ Computerized self-administered questionnaire

FOMILENIO II Millennium Challenge Fund of El Salvador

GoES Government of El Salvador

INSAFORP Instituto Salvadoreño de Formación Profesional (Salvadorian Institute of

**Professional Training)** 

IRB Institutional Review Board

MCC Millennium Challenge Corporation

M&E Monitoring and evaluation

MINEDUCYT Salvadoran Ministry of Education, Science and Technology

MNC Marco Nacional de Cualificaciones (National Framework of Qualifications)

OJT On the Job Training

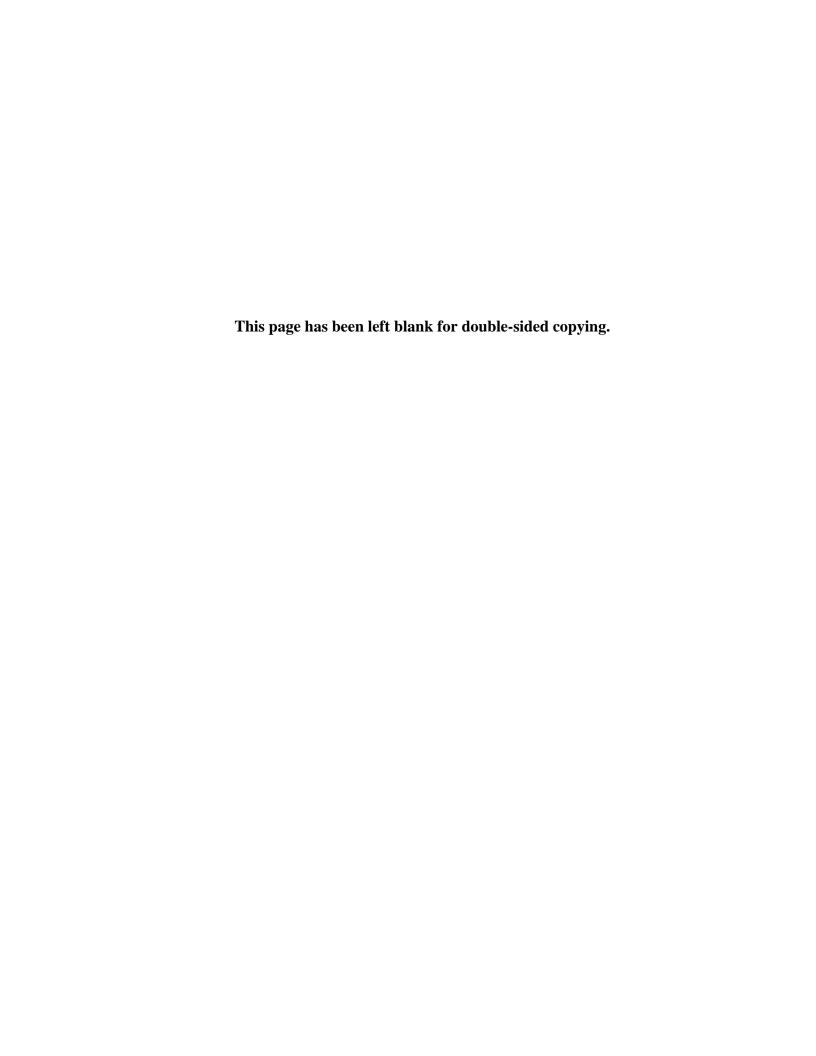
PfG Partnership for Growth

SETEPLAN Secretaría Técnica y de Planificación de la Presidencia (President's

Technical and Planning Secretariat)

TVET Technical Vocational Education Training

TEPT Technical Education Professional Training



## I. INTRODUCTION

El Salvador's economic growth has lagged behind other Central American countries over the past decade. In particular, from 2010 to 2014, El Salvador's gross domestic product (GDP) growth, averaging 2.6 percent, was consistently lower than the GDP average growth for Guatemala (3.5), Honduras (3.5), and Nicaragua (5.3), and below the Latin American average of 3.4 for the same time period. Under the Partnership for Growth (PfG) initiative, a joint U.S.-El Salvador technical team performed a constraints analysis and identified two binding constraints to economic growth in El Salvador: (1) crime and insecurity, and (2) low productivity in the tradable sector (Joint U.S.-GOES technical team 2011). To help overcome these challenges, the Millennium Challenge Corporation (MCC) has partnered with the government of El Salvador (GoES) to promote economic growth through large-scale investments. On September 30, 2014, MCC signed a US\$267M Compact with the GoES, aiming to improve the investment climate, strengthen human capital, and reduce the cost of transportation and logistics. Through intensive policy reforms and an integrated set of investments in the human, physical, and institutional capital of El Salvador, MCC and GoES expect the second compact to help set the foundation for lasting economic growth and poverty reduction in the country.

The Human Capital Project is one of three projects under the second compact, and it focuses on improving the quality of education and achieving a better match between the supply of skills and the demands of the labor market as they pertain to the international trade of goods and services in El Salvador. The Human Capital Project consists of two activities: (1) the Education Quality Activity, which is intended to improve the quality of the national education system; and (2) the Technical Vocational Education Training (TVET) System Reform Activity. The TVET System Reform Activity, with funding of nearly \$15 million, is intended to strengthen the national TVET governance system and enhance its capacity to harmonize the skills supplied through education and training providers with the skills demanded by the labor market.

MCC contracted with Mathematica to conduct an evaluation of the activities under the Human Capital Project, including the TVET System Reform Activity. Mathematica will conduct a performance evaluation of the TVET System Reform Activity to document its implementation and assess how successful the project was at achieving the intended outcomes. Lessons learned through this performance evaluation will be useful for stakeholders as they continue improving the TVET system, and to inform decisions about the potential expansion of the reform activities to other sectors beyond the sectors focalized by FOMILENIO II.

This report describes Mathematica's design for that performance evaluation. (For the Human Capital Project's evaluation design, see Campuzano, Padilla, and Fernández [2018]). In Chapter II, we give an overview of the TVET System Reform Activity and its program logic, and describe how the implementation of project activities evolved from 2015 through 2018. In Chapter III, we briefly review the existing literature on the effectiveness of vocational training programs in other countries and discuss how this performance evaluation might contribute to the knowledge base on how to strengthen technical and vocational education systems in Central American countries. The review is also designed to identify potential ways to improve transitions

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<sup>&</sup>lt;sup>1</sup> World Development Indicators. Available at https://data.worldbank.org/indicator/ny.gdp.mktp.kd.zg.

into employment. In Chapter IV, we discuss the evaluation design; the key evaluation questions; and our methodological approach, including the data sources, outcomes, and our analysis plan. In Chapter V, we discuss the key limitations and challenges we anticipate in this performance evaluation. Finally, Chapter VI covers a number of administrative aspects related to the evaluation, including the evaluation team, the Institutional Review Board (IRB) requirements and protocol for the protection of study participants, data file preparation, dissemination plan, and the evaluation timeline.

# II. OVERVIEW OF THE TECHNICAL VOCATIONAL EDUCATION TRAINING SYSTEM REFORM ACTIVITY

In this chapter, we first describe the original plans for the TVET System Reform Activity. Then, we summarize how TVET's implementation has evolved, the program's logic, and the plans for the implementation of this activity.

# A. Background of the implementation

The original (September 2015) vision and implementation plan for the TVET Activity involved reforming the TVET system by creating a unique governing body responsible for coordination across the private sector, formal technical education system, and vocational training programs. However, the Ministry of Education (MINED), the Salvadorian Institute of Professional Training (INSAFORP), and the private sector could not reach agreement on a governance model for the TVET system, making it politically infeasible to execute the original plan for the TVET Activity. The activity was consequently redesigned in 2017.

Recognizing the importance of integrating the technical education and vocational training systems and aligning their educational offerings to the needs of the private sector, the Millennium Challenge Fund of El Salvador (FOMILENIO II) redesigned the intervention in coordination with the President's Technical and Planning Secretariat (Secretaría Técnica y de Planificación de la Presidencia, SETEPLAN), MINED, and INSAFORP. FOMILENIO II proposed several options for linking these two systems and aligning them with the private sector's needs. FOMILENIO II revised the plans for TVET Activity to create Sectoral Committees of Technical and Professional Training in key economic sectors, along with a Board of Sectoral Committees and a Coordination Council for Technical Education and Vocational Training, composed of MINED-INSAFORP and representatives of the Sectoral Committee Board. Under the revised plan, these three entities would coordinate their actions to better align the supply of human capital with private sector demand.

## B. Updates in the implementation of the TVET Activity

In January of 2018, the four parties signed a letter of agreement to implement the new plans for the TVET System Reform Activity. The main changes of the redesign intervention were:

- The Integrated TVET Governance System Sub-Activity, originally designed to strengthen the government system of the TVET through the creation of a standalone governing body, was replaced with the Integrated Technical Education and Professional Training Systems (TEPT) Sub-Activity. This new Sub-Activity aims to close the gap between the supply and demand of technical education and professional training.
- The Continuous Labor Demand Assessment Sub-Activity, which originally was intended to create a labor market observatory (OML by its initials in Spanish), now would focus on strengthening an already-existing labor market observatory run by the Ministry of Labor.

# 1. Integrated Technical Education and Professional Training Systems Sub-Activity

The revised implementation plan for this sub-activity encompasses two strategies: (1) capacity building at the individual, organizational, and public policy level; and (2) strengthen the

link between the supply and demand of technical education and professional training<sup>2</sup> through the establishment of mechanisms that facilitate the exchange of information within and between productive sectors<sup>3</sup>, and between private and public institutions in all productive sectors. In this report, technical education refers to formal programs under the regulation of the Ministry of Education, such as secondary and postsecondary education. Next, we summarize the approach for both TEPT strategies.

## a. Capacity building

The capacity building strategy has two goals: the first is to enable the private and public sector to identify and manage demands for technical education and professional training. The second is to enable public sector stakeholders involved in the design and implementation of education and training programs to respond quickly and efficiently to private sector labor market demands.

In the short term, the capacity building strategy aims to strengthen the capacity of the private sector to identify and influence professional training offerings. The private sector will work with both formal education (secondary and postsecondary technical education) and professional technical training to improve the match between the content of the technical courses or training and the private sector needs. FOMILENIO II will support the design and implementation of technical training programs using a competency-based approach. This approach focuses on sets of observable skills that can be acquired through formal and informal educational or work experiences. In contrast with traditional models of higher education, the competency-based approach focuses on an individual's ability to demonstrate a given skill or show evidence of having achieved a specific level of proficiency, and not on completing course requisites or degree program requirements with fixed durations. The training programs will focus on prioritized job positions that will be identified by each sectoral committee. A core component of this strategy is the design and implementation of a training program for trainers. Further, FOMILENIO II will support the design of the model to certify workers in prioritized positions.

In the medium term, the strategy seeks to strengthen institutional capacities to meet the private sector's demand for technical education and professional training. To that end, FOMILENIO II will support the creation of a Coordination Council for Technical Education and Professional Training (CCTEPT) comprised by the key stakeholders, such as MINEDUCYT, INSAFORP and the private sector. In addition, the CCTEPT and the Sectoral Committee Board will establish regulations, and procedures for the implementation of the competency-based

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<sup>&</sup>lt;sup>2</sup> Professional training refers to education provided outside MINED's regulation. It includes any training program, public or private, designed to teach or improve the technical or practical skills necessary for the performance of productive work. INSAFORP is currently the governing body for such training programs.

<sup>&</sup>lt;sup>3</sup> Productive sectors refer to the sectors of the economy that contribute to the GDP, and include: (a) the primary sector, characterized by extraction of raw materials (i.e. mining, fishing and agriculture); (b) the secondary or manufacturing sector, characterized by the production of finished goods; and (c) the tertiary or service sector, characterized by intangible goods and services to consumers. To implement the TVET activity, FOMILENIO identified nine productive sectors.

<sup>&</sup>lt;sup>4</sup> The certification of workers will be conducted through a standardized process in which workers demonstrate the knowledge or skills required for a job position.

model. The goal of this component is to match the industry-specific demands for high demand skills with the technical training offerings, and scale the certification by competencies to the national level.

In the long run, this strategy is designed to set the foundation for implementing the National Framework of Qualifications (MNC for its initials in Spanish), which requires the Technical Education and Professional Training systems to establish common guidelines for certification of workers by competencies and accreditation of institutions. The long-term goal is to strengthen the government's capacity to plan and evaluate technical education and professional training offerings.

Table II.1 (below) describes the tasks to be implemented as part of the capacity building strategy.

# Table II.1. Description of the tasks in the capacity building strategy

Strengthen the capacity of the private sector to identify and influence professional training offerings
 Create nine Sectoral Committees of Technical and Professional Training: Plastic, Sugar.
 The prioritized sectors were selected based on their comparative advantage in foreign trade, potential for

 Create nine Sectoral Committees of Technical and Professional Training: Plastic, Sugar, Tourism, Poultry, Textiles, Construction, Coffee, Micro-Small and Medium Enterprises (MSME) led by women, and Information Communications Technology (ICT).<sup>a</sup> The ICT sector was created recently.

Task

- Form one Sectoral Committee Board comprised of members from the sectoral committees.
- Identify prioritized job positions in each sector, and design and implement training programs.
- Train technical trainers to teach skills required for prioritized job positions.
- Design a model of accreditation and certification by competencies.

 The prioritized sectors were selected based on their comparative advantage in foreign trade, potential for promotion and productive diversification, and the ability to generate jobs.

Description

- Each sectoral committee will identify the training needs for its respective industry.
- The board will consolidate proposals for TEPT programs that require (1) the validation and support of MINEDUCYT, (2) accreditation mechanisms for providers of technical education and vocational training, and (3) workers' certification by competencies for their training level.
- The board will also be responsible for creating new sectoral committees.
- The sectoral committees will:
  - Identify about three prioritized job positions in each sector
  - Design and implement training programs based on the competencies identified as necessary for each prioritized position (with the programs ultimately serving about 500 workers across all sectors).
- Train two technical trainers under each training program to teach the skills required for the prioritized job positions.
- The training program for trainers includes teaching technical aspects as well as didactic skills, so that the participants can become trainers of prospective workers for the prioritized positions.
- Standardize procedures to implement the model for certification by competencies for both technical education and professional trainees.

Strengthen institutional capacities to meet the private sector's demand for technical education and professional training

Task Description

- Create a Coordination Council for Technical Education and Professional Training.
- Establish instruments, regulations, and procedures for the implementation of the competency-based model.
- The Coordination Council will include two representatives of the Sectoral Committee Board, a representative of MINED, and a representative of INSAFORP.
- Match the demands for industry-specific skills with the training offerings, and scale the certification by competencies to the national level.

# Strengthen government capacity to plan and evaluate technical education and professional training offerings

- Support the implementation of the National Framework of Qualifications (MNC for its initials in Spanish).
- Support the implementation of information systems for planning, monitoring, and evaluation of TEPT activities
- FOMILENIO II will support MINED and INSAFORP in the implementation of MNC.
- FOMILENIO II will support the definition of indicators to plan and monitor the TEPT activity.

# b. Strengthen the link between the supply and demand of technical education and professional training programs

FOMILENIO II will contribute to the definition of the competency profiles for certain technical vocational programs in the formal sector. In El Salvador, upper secondary programs offer two degree options, a general baccalaureate (grades 10 and 11) and a technical vocational baccalaureate (BTV for its initials in Spanish). The BTV (grades 10 to 12) covers the same content as the general baccalaureate, and in addition, offers training on technical skills for specific sectors.

FOMILENIO II will support the development of sectoral diagnostics to identify the needs of the productive sector, and improve the match between the industries and the training offerings in specified geographic areas. The following are the main tasks for implementing this strategy:

- Identify the prioritized productive sectors in each department and the availability of related technical and professional programs in those geographic areas.
- Design or update three optional modules<sup>5</sup> of the BTVs with input from the Sectoral Committees.
- Establish agreements between companies from the productive sectors and MINED to offer internships for students.

<sup>&</sup>lt;sup>a</sup> The ICT sector was added in the first guarter of 2019.

<sup>&</sup>lt;sup>b</sup> Prioritization of sectors was informed by an analysis of the following sources: (1) policy of promotion, diversification, and productive transformation; (2) the Industrial Policy 2011–2024; (3) XIII Annual National Meeting of Private Enterprises; and (4) the National Commission for Micro and Small Enterprises.

<sup>&</sup>lt;sup>c</sup>The prioritized job positions and required job competencies were identified through a diagnostic study conducted by a consulting firm.

<sup>&</sup>lt;sup>d</sup> The accreditation model defines the mechanisms to certify the entities that will participate in the training process. The certification is the standardized process through which workers will demonstrate the appropriate skills or competencies for each training program.

<sup>&</sup>lt;sup>5</sup> Optional modules are education offerings in technical areas such as accounting, mechanics, or software development.

## 2. Continuous Labor Demand Assessment Sub-Activity

FOMILENIO II will use two strategies to implement this sub-activity:

- Establish a monitoring and evaluation (M&E) framework. FOMILENIO II will define quantitative measures or indicators to inform subsequent decision making on technical education and professional training.
- Strengthen the labor market observatory, integrating existing efforts to track labor market conditions. The labor market observatory is a tool for systematizing information and analysis on the labor market in El Salvador. It was launched by the Ministry of Labor and Social Welfare in December 2014. FOMILENIO II will facilitate the consolidation of information systems from institutions such as the Ministry of Labor and Social Welfare, MINED, INSAFORP, and the private sector to strengthen the labor market observatory and its use for planning, monitoring, and evaluation.

# C. Logic model

The TEPT Activity in El Salvador is designed to link activities in the systems of technical education and professional training to the needs of the labor market in order to close the gap between training and employment. To that end, TEPT activities are largely focused on facilitating the exchange of information between the supply side and the demand side, both within and between productive sectors. The planned activities, expected outputs, and short, medium-, and long term outcomes are summarized in Figure II.1.

The theory of change behind the implementation of the TEPT Activity states that all of its outputs will increase companies' productivity, and thereby improve workers' wages as well as the employability and socioeconomic standing of students and workers who benefit from the TEPT Activity.

## 1. Activities

As shown in Figure II.1, the TEPT Activity funded by FOMILENIO II aims to strengthen capacity building at the individual, organizational, and public policy level. To that end, this strategy includes (1) creating sectoral committees for technical and educational training, and creating a Sectoral Committee Board to consolidate the demand for professional development in the private sector; (2) offering professional training to workers in the different industrial sectors under the competency-based approach; (3) designing models for certifying workers by competencies and accrediting institutions; (4) creating a Coordination Council of Technical Education and Professional Training to facilitate coordination between public and private organizations involved in technical and professional training, and align the offerings to the skills demanded in the labor market; and (5) establishing procedures and regulations to strengthen the institutional capacity to meet the private sector's demand for technical education and professional training. Implementation of the TEPT Activity includes the design of a roadmap for creating a national qualifications framework, and the development of an information system for the Coordination Council and other bodies to use in the planning, monitoring, and evaluation of the TEPT Activity.

The TEPT activity also seeks to improve the link between labor demand in the productive sectors with the availability of technical education and vocational training. To achieve this goal, FOMILENIO II plans to: (1) identify the prioritized productive sectors in each department and the availability of related technical and professional programs in those geographic areas; (2) design at least three modules for the Vocational Technical Baccalaureate in coordination with the Sectoral Committees; and (3) establish agreements between companies from the sectors and MINEDUCYT to offer internships for students. These activities are detailed in Table II.1.

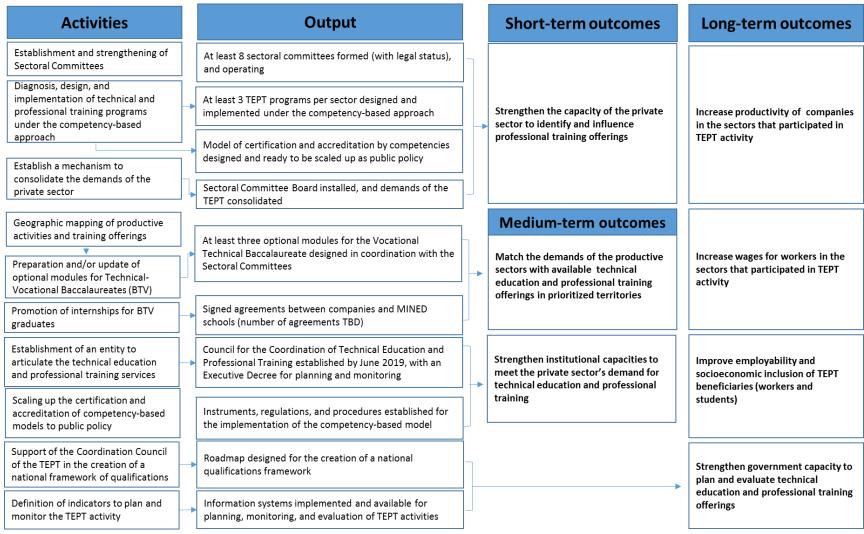
## 2. Short- and medium-term outcomes

Once the sectoral committees and the Board of Sectoral Committees are in existence, and a model for certification and accreditation has been implemented, the private sector will improve its capacity to identify and influence the professional training that is available to prospective trainees. Designing modules for the Professional Technical Baccalaureate, and creating the Coordination Council of TEPT will also improve the linkage between the demands of the productive sector, and the availability of technical education and vocational training.

# 3. Long-term outcomes

In the long term, the TEPT Activity is expected to improve the government's capacity to plan and evaluate the offer of technical education and professional training assisted by the MNC and the information system developed for subsequent planning, monitoring, and evaluation. Finally, the improved match between labor demand in the industrial/private sectors and the technical training available to the potential workforce will improve the productivity of companies, and therefore increase workers' wages. It is also expected to improve the employability of students and workers who benefit from the TEPT Activity.

Figure II.1 Logic model for the TEPT Activity



Source: Based on the logic model developed by FOMILENIO II.

# D. Implementation plan for the TEPT Activity

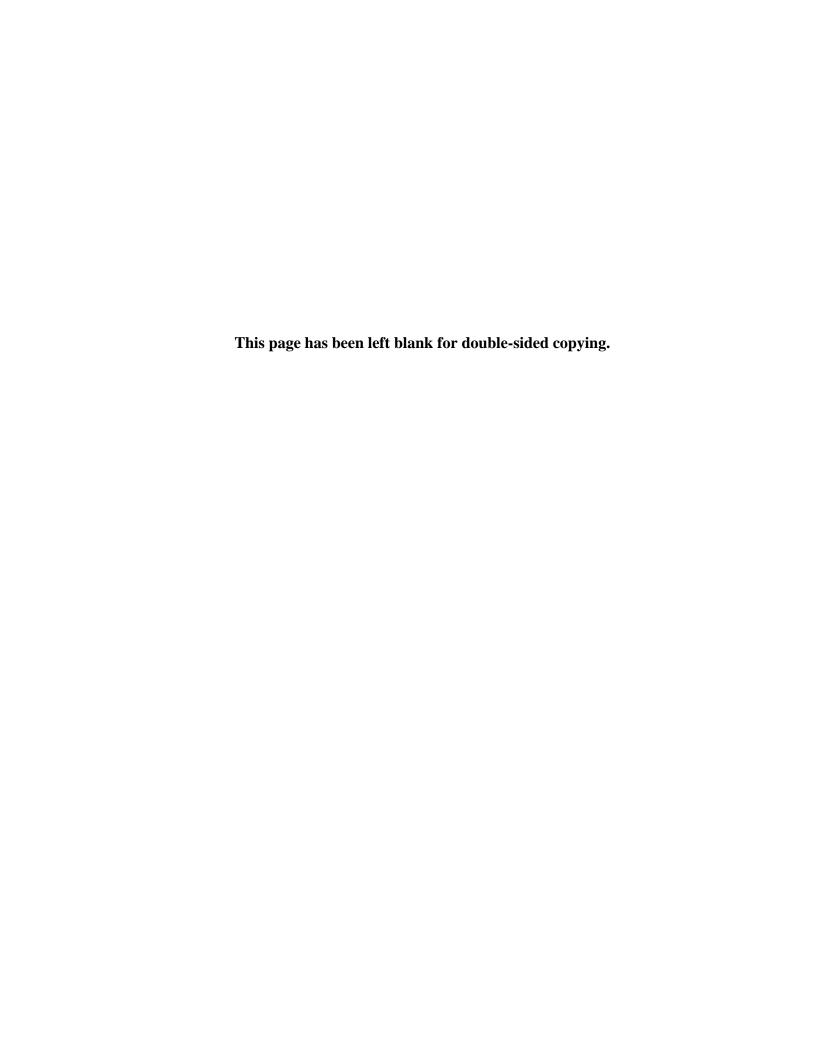
As noted, the TEPT Activity was redesigned in 2017, and a new technical note was drafted and approved by MCC in February 2018, after MINED, INSAFORP, SETEPLAN and FOMILENIO II reached an inter-institutional agreement (dated January 2018) establishing the new governance model. This included the creation of Sectoral Committees of Technical and Professional Training, a Sectoral Committee and a Coordination Council with public and private representation. The goal was to install the Sectoral Committee Board and design the Model of Certification and Accreditation by competencies by December 2018; however, the Sectoral Committee Board was not appointed until March 2019. During 2018, FOMILENIO II started the process of strengthening and formalizing sectoral committees, as well as preparing the conditions to begin training programs for the sectors. Starting 2019, FOMILENIO II has been working on the design of at least three TEPT programs for nine sectors. The implementation of the programs is scheduled to roll out gradually, starting with trainings in the plastic sector during the second quarter of 2019. The design of at least three optional modules for BTV are expected to be ready by December 2019. During that same period, the agreements between MINEDUCYT and the companies for the sectors will be signed.

The Coordination Council of Technical Education and Vocational Training will be created by June 2019, and the regulations and procedures for implementing the certification model for workers by competencies and the accreditation of institutions will be gradually set in place. The roadmap for the creation of a National Qualifications Framework, which requires the Technical Education and Professional Training systems to establish common guidelines for certification by competencies and accreditation, is expected to be designed by September 2019. Finally, FOMILENIO II expects to create information systems for planning, monitoring, and evaluating TEPT activities. The goal is to make the system available for the Coordination Council and other entities by September, 2020. Figure II.2 shows the expected completion dates for the main outputs included in the logic model.

**Figure II.2 Timeline for the TEPT Activity** 

			18				19				20	
Sub-activities	Jan-Mar	Apr-June	Jul-Sept	Oct-Dec	Jan-Mar	Apr-June	Jul-Sept	Oct-Dec	Jan-Mar	Apr-June	Jul-Sept	Oct-Dec
Create at least eight Sectoral Committees <sup>1/</sup>		×										
Establish the Sectoral Committee Board					×							
Design the model for certification and accreditation by competencies					×							
Design at least three TEPT programs per sector					×							
Implement at least three TEPT programs per sector						×	×	×				
Design at least three optional modules for the Vocational Technical Baccalaureate								×				
Sign agreements between companies and MINED								×				
Create the Council for the Coordination of Technical Education and Professional Training						×						
Establish instruments, regulations and procedures for the implementation of the competency-based model						×						
Design the roadmap for the creation of a national qualifications framework							×					
Implement information systems and make them available for planning, monitoring and evaluation of TEPT activities										×	***************************************	***************************************

<sup>&</sup>lt;sup>1/</sup> Eight Sectoral Committees of Technical and Professional Training were signed by June 2018. In February 2019, a new agreement was signed with the information, technology and communication (ITC) sector.



## III. LITERATURE REVIEW

The labor market in El Salvador presents a series of long-standing challenges that can keep many workers out of the labor market. These challenges are in part caused by the mismatch between the skills workers have and the skills demanded by the labor market. They include both structural and contextual conditions such as low levels and quality of education, few job opportunities, concentration of employers in metropolitan areas, the country's overall decline in competitiveness, and local hiring practices.

On the demand side, El Salvador's private sector is not finding the right skills in job applicants. A recent study carried out by USAID (2017) revealed findings from a survey of 206 companies in El Salvador that collected information on their hiring practices, hiring challenges, and the most common skill gaps. Between 61 and 82 percent of the companies surveyed across various sectors reported difficulties in recruiting people with necessary technical skills. Common shortcomings that companies found in job seekers included underperformance in arithmetic, literacy, and oral and written communication; and undeveloped work skills like punctuality, teamwork, and ability to follow instructions.

These issues particularly affect young people seeking to enter the labor market. In El Salvador, youth unemployment in 2017 stood at 12 percent, 5 percentage points higher than in 2010 (PNUD 2018), and youth (ages 16–29) underemployment reached 61 percent (also above the national average of 59 percent). Further, hourly wages for youth are lower than those of adults— on average, adults earn 77 percent more per hour than youth. This picture is complicated by the increasing trend of skill underutilization in El Salvador. According to PNUD (2013), between 1992 and 2012, the percentage of workers with underutilized skills (or whose skills were at risk of underutilization) increased from less than 5 percent to 13 percent. During a 20-year period there was an 8 percentage point increase in overqualified workers—that is, workers employed in occupations that require lower levels of training than they possess.

Currently, in El Salvador the share of the working-age population (15 to 64) is larger than the share of the population whose age makes them generally too young or too old to work (ages 14 and younger, and 65 and older). This demographic dividend is expected to last until 2033 (USAID 2017), making it particularly important to find ways to close the gap between workers' skills and the skills demanded by the labor market.

In response to this crisis, FOMILENIO II designed two strategies: (1) system wide (people, organizations, and policy environment) capacity building; and (2) coordinating the supply of and demand for technical education and professional training by establishing structures that facilitate the exchange of information within and between economic sectors, and between private and public institutions in all sectors. The program logic expects the project to eventually result in improved labor market outcomes and employment conditions for Salvadoran TEPT graduates—specifically, increased employment, higher wages, and improved work conditions (benefits or

<sup>&</sup>lt;sup>6</sup> Percent of companies surveyed that reported challenges in recruiting qualified personnel, by sector: 82 percent of the manufacturing sector, 75 percent of the agro-industrial sector, 62 percent of the information and communication technologies sector, and 61 percent of the tourism sector.

non-wage compensation). Outside of El Salvador, a number of impact evaluation studies have examined the relationship between vocational training programs and the listed outcomes. These studies give useful context, and provide information about the extent to which FOMILENIO II's program logic presents plausible causal links between the TEPT activities, the program's outputs and the intended outcomes.

# A. Market failures and on-the-job training

The capacity building component of FOMILENIO II's strategy for attacking the mismatch between the skills workers offer and the demands of the labor market includes designing and implementing on-the-job training (OJT) programs for workers based on the competency-based approach. The competency-based approach focuses on what a person can do in the workplace as a result of education and training, relevant work experience, or professional development. This literature review focuses on the market failures that contribute to the worker/market mismatch and on the evidence about returns from OJT programs.

The equity concerns resulting from market failures (the inefficient distribution of goods and services) has motivated public entities to design interventions to improve labor market outcomes. When competition in the labor market is imperfect because many employers are competing for fewer workers, or many workers are competing for the same jobs, both employers and employees have less incentive to invest in skill development. That is, employers might invest less in training workers who can be hired by competitors, and workers are less likely to invest in their own training if employers have the upper hand in the market and can keep wages low (Almeida, Behrman, and Robalino 2012).

Another source of market failure is asymmetry of information on marketable skills. Employers might lack information about the skill set of potential job applicants, compromising their ability to hire candidates with the right skills for the job. Individuals might not know which skills are marketable and what type of training is available or appropriate, and thus not know which kind of training would qualify them for the available employment opportunities (Glick, Huang, and Mejía 2015).

Coordination failures can also prevent an efficient match between workers' skills and job vacancies. For instance, employers might not create high-productivity jobs because they can't find workers with the right skill set for those positions; conversely, workers might not invest in developing the right skills because there are no jobs available to warrant their investment (Almeida et al. 2012).

The existence of these market failures justifies creating public policies that provide or subsidize services that develop job seekers' skills and help them find employment; however, the public sector has its own shortcomings in this area, with the most cited being accountability problems. When the relationship between potential participants in training and the organizations providing services is mediated by government agencies, the organizations offering the training are not directly accountable to the clients or beneficiaries. Moreover, these agencies typically receive budget allocations from central governments that are not based on performance (Glick et al. 2015).

Economist have proposed addressing market failures through a variety of training programs. Some of these programs are financed primarily by governments, and others by the private sector. Programs typically subsidized by governments may include (1) technical and vocational education (TVET) for unemployed individuals, (2) entrepreneurship programs that provide financial and technical support to help individuals start their own businesses, and (3) employment or wage subsidies paid to firms to hire disadvantaged workers. In contrast, OJT programs are frequently offered by private firms to sharpen the skill sets of their workforce to better suit the specific needs of the job; OJT is another avenue to solve skill shortages and mismatches.

A review of the literature on returns from OJT on earnings and productivity outcomes by Almeida and collaborators (2012) reveals that OJT is positively correlated with higher earnings, although results vary widely depending on the country, data set, and estimation method (Table III.1). In general, the challenge in interpreting the findings from studies in this field is that OJT is a choice variable for both firms and workers—firms choose to offer OJT (or not), and workers choose to participate in OJT (or not). Also, choosing to offer or participate in OJT is likely correlated with worker and firm characteristics, which in turn are correlated with labor productivity and wages. Firms and workers that can benefit more from OJTs are more likely to offer and accept training than those who are less likely to benefit. Consequently, studies that look at the effects of such programs are faced with potential biases due to firms deciding to offer the training or not (endogeneity) and workers deciding to participate or not (self-selection). (Almeida, and de Faria 2014).

Two recent studies reveal more evidence that OJTs can be an effective mechanism to shape the skills of the workforce and fill the skill needs of the private sector. The two studies show that OJT participation is linked to gains in both wages and productivity. In one, Almeida and collaborators (2014) explored whether firms' investment in OJT translated into higher wages for the workers in Malaysia and Thailand. They estimated the wage return to OJT in these two countries using propensity score matching to match workers who participated in training with workers who did not, but whose probability of being selected into OJT training was similar to that of trained workers. Their findings showed average wage returns of 7.7 percent for Malaysia and 4.5 percent for Thailand. They also showed that the wage returns to OJT were higher for males than for females in Malaysia, and that for both countries, returns are higher for workers with at least secondary education (Almeida and de Faria 2014).

Similarly, Konings and Vanormelingen (2015) conducted a study using panel data from Belgian firms, which included measures of training such as the proportion of workers who received training; the number of hours they were trained; and the cost of training. The authors measured the impact of training on both wages and productivity at the company level, and estimated production functions controlling for training decisions and unobserved worker ability. Their findings revealed that an increase in the share of trained workers by 10 percentage points was associated with 1.7 to 3.2 percent higher productivity (depending on the specification). However, the increase in productivity did not translate to a comparable increase in wages—the average wage per worker increased only between 1.0 and 1.7 percent in response to the 10 percentage point increase in training.

Collectively, findings from correlational studies and studies that addressed selection and endogeneity issues suggest that OJT programs may have positive effects on earnings and are a potential way for people to acquire sector-relevant skills. Training interventions that involve employers to ensure demand-driven offerings can help prospective workers find employment or raise their incomes (Almeida et al. 2012).

Table III.1 Selected studies examining effects of OJT on wages and productivity

Country	Magnitude of offeets	Data mathedalam		
Country	Magnitude of effects	Data methodology		
Effects on wages				
United States (Lynch 1992)	OJT: Between 0.20 and 0.36 percent wage increase per week of training  Apprenticeship: Between 0.10 and	Interviews with a panel of individuals ages 14–21 in 1979, observed again in 1980 and 1983; data from the National Longitudinal		
	0.26 percent wage increase per week of training	Survey, youth cohort		
United States (Bartel 1995)	OJT: Increases in wage growth and a rate of return of about 13 percent	1986–1990 personnel records of a large manufacturing company		
United States (Frazis and Loewenstein 2005)	Formal training: Median of 60 hours increases wages between 3 and 4 percent	Panel analysis using data from the National Longitudinal Survey, youth cohort, 1979–2000.		
Republic of Korea and Malaysia (Middleton, Ziderman, and Van Adams 1993)	Republic of Korea: 28 percent rate of return Malaysia: 21 percent rate of return	Survey of previous studies (Cohen 1985; Lee 1985)		
Kenya and Zambia (Rosholm, Nielsen, and Dabalen 2007)	Formal training: 20 percent wage increase	Matching estimation using cross- sectional data from the Regional Program on Enterprise Development		
Malaysia and Thailand (Almeida and Faria 2009)	Malaysia: 5.5 percent wage increase Thailand: 5.1 percent wage increase	Cross-section of matched employer- employee enterprise surveys (World Bank 2002, 2004).		
	Returns close to 0 when using matching estimators	Matching Estimators Method (local linear matching)		
Effects on productivity				
United States (Barron, Black, and Loewenstein 1989)	10 percent increase in training hours resulted in a 3 percent increase in productivity	Cross-sectional firm survey that collected detailed information on training and wages in 1982.  Dataset on productivity growth indicators.		
Ireland (Barrett and O'Connell 2001)	Training resulted in 3–4 percent productivity growth	Surveys of nationally representative enterprises in 1993 and 1995		
Portugal (Almeida and Carneiro 2009)	Rate of return from training between 6.7 and 8.6 percent	Panel of large manufacturing firms, 1995–1999		
Chile, Colombia, Mexico, and Peru (Lopéz-Acevedo and Tan 2011)	Effects of participation by small and medium enterprise (SME) programs on productivity (measured as sales, profits, or output): Chile, between 7 and 9 percent; Colombia, 5 percent; Mexico, between 5 and 6 percent; Peru, between 21 and 26 percent	Panel data of firms participating in SME programs		
Ghana, Kenya, and Zimbabwe (Biggs, Shah, and Srivastava 1995)	49 percent increase in output after training	Ordinary least squares estimation from cross-sectional data of the Regional Program on Enterprise Development		

Source: Almeida, R., J. Behrman, and D. Robalino. "The Right Skills for the Job? Rethinking Training Policies for Workers." Washington, DC: World Bank, 2012.

## **B.** Considerations for implementation of OJT programs

Programs that help workers develop skills while on the job are critical for economic growth and productivity. As described in page 12, in El Salvador (and in other developing countries), a substantial number of workers enter the labor market without basic skills. OJT can be accomplished through both formal employer-provided training, apprenticeships, internships, and informal processes like "shadowing" a more experienced worker or learning by doing. However, the availability of OJT programs in the developing world remains limited and uneven across sectors. Barriers that deter the private sector from investing in OJT include employee turnover, losing trained workers to competitors, and employers experiencing financial strain. The success of OJT programs needs to consider such barriers (Almeida et al. 2012).

In addition to labor market shortcomings, government issues can reinforce the rationale for OJT programs that link private- and public-sector actors. Two critical characteristics affecting vocational training services are government's lack of accountability and limited information. The lack of accountability is evident when public agencies are not incentivized to provide high quality vocational training to respond to employers' specific skill needs. For instance, budget allocations from central governments to vocational training providers are typically not based on performance. Furthermore, when government providers of vocational training don't have competition from private providers, they have less incentive to deliver high quality training services. The second issue—limited information—results from governments lacking adequate monitoring and evaluation systems to track which programs are working and which are not, and to track the quality or relevance of different training programs for workers in specific sectors. Public-private partnerships in OJT programs may enable private sectors to improve the accountability and information issues discussed above.

The successful design and implementation of programs that seek to compensate for shortcomings in markets, governments, and coordination of the two require a system wide approach that takes into account governance, strategic allocation of incentives and subsidies, and viable financing models (Almeida et al. 2012). The following conditions have been identified as critical to the successful implementation of OJT programs (Almeida et al. 2012; Glick et al. 2015):

- Engaging the public and private sectors in reforming systems to improve skills
  development and align it with current and future labor market demands. Employers
  should be part of designing and operating skills training programs to ensure demand-driven
  skills development through OJT programs that respond to the specific needs of the private
  sector.
- Having the public and private sectors cooperate in providing training and employment services as a way to compensate for market and government failures. It is important to allocate resources efficiently, however. The most efficient allocation of resources would be helping companies that face barriers to offering professional development activities.
- Coordinating funding streams for OJT from the government, private sector, and multilateral donors, and avoiding inefficiencies that result from donors or governments crowding out private investment in OJT.

- Establishing institutional arrangements that incentivize firms to invest in OJT and avoid losing trained workers to competitors. Examples of these arrangements include: (1) offering subsidies to certain private firms that offer OJT; (2) enforcing contracts that require workers to stay at the firm that gave them OJT for a certain period or pay penalties for leaving early, and (3) establishing apprenticeship periods during which firms hire inexperienced low-wage workers while they receive OJT. These mechanisms promote sharing of OJT costs and risks between firms and workers.
- Improving access to information on market-demanded skills through a National Qualifications Framework that contains guidelines for accreditation and certification of programs and worker competencies. Accreditation of institutions allows workers to make informed decisions about qualified sites that offer legitimate opportunities for OJT. Similarly, certifications validate the competencies that workers acquire through OJT. Equalizing access to information on marketable skills also requires an integrated approach to knowledge-sharing, and adequate monitoring and evaluation systems.

The design of FOMILENIO II's OJT intervention incorporates many of the criteria described above, including sector-specific diagnostic studies of high-demand skills, a curricular plan for OJT, and a plan to establish a National Qualifications Framework (which involves the private sector). The proposed performance evaluation will assess the progress toward these goals and help us understand any barriers to achieving them and how the Integrated Technical Education and Professional Training Systems was implemented in practice. Further, the evaluation will seek to fill evidence gaps in the effectiveness of OJT programs by exploring the private sector's role in OJT partnerships, the barriers that keep employers from participating, the perceived benefits of offering and receiving OJT, and the process of identifying sector-specific needs and designing OJT curricula.

## IV. RESEARCH QUESTIONS AND EVALUATION DESIGN

The aims of the performance evaluation are to (1) assess progress toward the short- and medium-term outcomes that the program was designed to achieve and (2) understand and document the implementation of the Technical Education and Professional Training activities (See logic model on page 9). To meet these two overarching aims, the performance evaluation will include a pre-post analysis of program outcomes and an implementation study. In this chapter, we describe our proposed design for the pre-post and implementation studies, the research questions we will aim to answer with each approach, and the data sources we will use for each study.

# A. Pre-post design

The single group pre-post design consists of obtaining data for the outcomes of interest prior to (or at the beginning of) TEPT training (pre) and the same measure after participation in the TEPT courses (post). The pre-post study will focus on measuring the changes on labor market outcomes, and assessing to what extent work conditions, wages, and employment status improved for those who participated in the TEPT programs.

This design enables us to describe changes in participants' work conditions and wages before and after participating in TEPT programs. However, single group pre–post design without a comparison group does not allow us to identify causal effects of the TEPT trainings on participants' outcomes. Without a comparison group, the pre–post design is unlikely to isolate the effect of TEPT trainings from other factors that may also influence labor market outcomes: changes in work conditions, wages, and employment status over time could be the result of the intervention, but could also be influenced by changes in the national economy or other contextual factors (for example, changes in labor legislation). For that reason, the pre-post study will only focus on the three descriptive research questions:

- Did employee work conditions, benefits or non-wage compensation, change for trainees who participated in the TEPT courses approximately six to nine months after the courses ended?
- Did wages change for trainees who participated TEPT courses (as measured about six to nine months after the courses ended)?
- Did employment status change for trainees who participated TEPT courses (as measured about six to nine months after the courses ended)?

TEPT training will be offered to workers who occupied the prioritized job positions identified in each sector. Therefore, we expect to see changes in employees' work conditions and wages. However, it is unlikely to see changes in employment status because most trainees are expected to be employed, and the study follow-up time is short.

The analysis will rely on data from a trainee-tracer survey. The survey will measure employment conditions, wages, and employment status, before and after having participated in the TEPT training courses. We provide more detail on data sources and describe the tracer survey in Chapter IV.

## **B.** Implementation study

The implementation study will focus on describing all components of the TEPT program and their operation and identifying progress towards short- and medium-term outcomes of the program. We will document how program components were implemented, explore the main facilitators and barriers to the implementation of TEPT sub-activities, and describe the main program outputs of the TEPT System. We will also identify short- and long-term achievements and sustainability efforts related to each TEPT sub-activity. We will examine five main overarching research questions through the implementation study:

- How were the TEPT sub-activities implemented, and what were the major facilitators and barriers to implementation?
- Were some sectors more successful implementing the TEPT activities than others?
- Which outputs were accomplished for each sub-activity, and to what extent did they meet the targets?
- Which short- and long-term outcomes were accomplished for each sub-activity?
- What are the plans for the institutional and financial sustainability of the services offered and the entities created as part of the TEPT activity?

We will split the overarching research questions into sub-questions, and tailor them to the specific activities implemented by FOMILENIO II and the team of consultants responsible for each component of the TEPT sub-activity. In Table IV.1, we present examples of sub-questions for the implementation study which are tailored to key intervention activities.

To answer the implementation research questions, we will interview key stakeholders, review program documents, and perform descriptive statistical analysis of monitoring data gathered by FOMILENIO II. A description of data sources and the analysis plan are presented in Chapter V.

# Table IV.1. Research questions and illustrative sub-questions for the implementation study

#### Implementation evaluation questions and sub-questions

# How were the TEPT sub-activities implemented, and what were the major facilitators and barriers to implementation?

We will identify the main barriers to and facilitators of the implementation of:

- Sectoral Committees and Board of Sectoral Committees
- Technical and professional training programs that are competency-based
- Design of optional modules for the Technical Vocational Baccalaureates (link with Activity 1) as well as internships offered
- Council for the Coordination of Technical Education and Professional Training (CCTEPT) and establishment of a national framework of qualifications

### Were some sectors more successful implementing the TEPT activities than others?

• We will identify implementation milestones for each sector, and conduct a cross-sector comparison

# Which outputs were accomplished for each sub-activity, and to what extent did they meet the targets? If they did not meet the targets, why not?

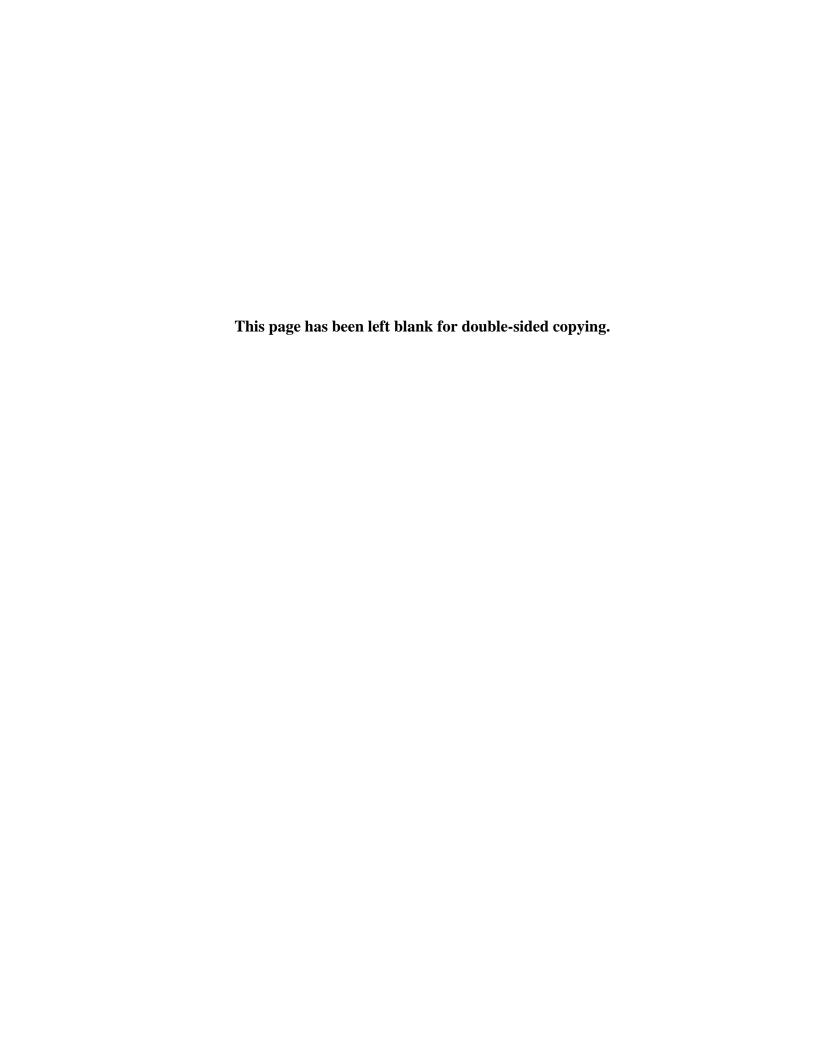
- Were at least eight sectoral technical and professional training committees established and meeting the legal requirements? If not, why not?
- Were at least three TEPT programs per sector implemented that followed the competencies model? If not, why not?
- Did these three TEPT programs address the mismatch between the skills offered in professional training and the skills demanded by the labor market?
- Were at least three optional modules of the BTVs designed in coordination with the Sectoral Committees by December 2019? If not, why not?
- Did these three optional modules of the BTVs address the mismatch between the skills offered in the technical education programs and the skills demanded by the labor market?
- Was the roadmap for the creation of a national qualifications framework finished by September 2019? If not, why not?
- How many programs were created in response to prioritized positions? If none, why?
- How many trained and certified workers are there as of December 2019? How many trained technical instructors are there as of December 2019?

## Which short- and long-term outcomes were accomplished for each sub-activity?

- To what extent has the private sector's capacity to identify and influence the available vocational training been strengthened?
- To what extent have the demands of the productive sectors been coordinated with the availability of technical education and vocational training?
- To what extent have the institutional capacities of MINED and INSAFORP been strengthened to meet the demands of technical education and vocational training of the private sector?
- To what extent have the working conditions, wages, and employment status of those who completed TEPT programs changed?

# What are the plans for the institutional and financial sustainability of the services offered and the entities created as part of the TEPT activity?

- Which plans or strategies for the institutional and financial sustainability of the services were designed or are in place?
- Is there a sustainability plan for the entities that were created to strengthen institutional capacities to respond to the demands of TEPT training in the private sector?
- Is there a sustainability plan for the national qualifications process of accreditation by competencies?



## V. DATA SOURCES AND ANALYSIS PLAN

This chapter provides an overview of the data sources and methodological approach for the performance evaluation of the Technical Education and Professional Training Systems Activity. This section is organized in two parts. First, we describe the data sources for the pre-post study. Second, we describe the quantitative and qualitative data sources that will help us answer the research questions for the implementation study.

# A. Pre-post study

**Data sources.** The primary data source for the performance evaluation will be the trainee tracer survey. In collaboration with FOMILENIO II, we will field the pre-training tracer survey (baseline) with about 500 participants who are enrolled in TEPT courses, either prior to or within one month of their course initiation. As discussed in Chapter II, TEPT courses will be rolled out starting the second quarter of 2019. Because the timing for the rollout will vary, baseline data collection will take place on a rolling basis and will be aligned with the course rollout plan for the prioritized sectors.

The pre-training tracer survey will measure trainees' sociodemographic characteristics, educational background, work experience, pre-training occupation, pre-training wages, and employee benefits. The survey will also collect detailed trainee contact information, which will help us locate former trainees for the follow-up (post) survey. To maximize response rate at follow-up, we will gather respondents' home address, home phone number, work phone number, cell phone number, email address, and social network contacts. In addition, we will ask respondents to provide contact information for a relative or friend who may be able to reach them in case their primary contact information changes and we are unable to contact them firsthand. Table V.1 summarizes the contents of the baseline and follow-up survey in more detail.

We will collect the follow-up survey six to nine months after the course ends by following a staggered timeline similar to the baseline data collection. The follow-up survey is expected to start in mid-2020 and to extend beyond the compact period. FOMILENIO II will lead the baseline data collection effort during the compact period. Mathematica will procure and lead the post-compact data collection. The follow-up survey will collect data for the same outcome indicators of interest at baseline—that is, current occupation, wages, and employee benefits (the instrument is yet to be developed).

**Data collection mode.** We designed the baseline instrument for the tracer study and conducted a cognitive pre-test and a feasibility pilot test. The goal of the cognitive pre-test was to assess respondents' comprehension of the questionnaire items, the adequacy of the response format for each item, and the approximate time that respondents would need to complete the instrument. We pre-tested the baseline instrument in November 2018 with a group of 20 trainees at AEROMAN, a training site that provides training to aeronautical technicians and aviation mechanics. AEROMAN is conducting training activities under a separate agreement with FOMILENIO II; therefore, it is not part of the TEPT performance evaluation. This training site

was selected for the baseline instrument pre-test because it is similar to other TEPT training sites, but it is not part of the FOMILENIO II–funded TEPT providers to be evaluated.

Table V.1. Contents of the baseline and follow-up trainee tracer surveys

Domain	Survey contents				
Baseline survey					
Demographics and background information	Gender, age, marital status, number of dependents, education level, work experience, main occupation, and sector				
Education and training	Educational attainment, previous participation in professional development trainings (duration and training providers)				
Employment (including employment conditions) and wages	Current employment status, primary occupation, secondary occupation, average number of hours worked per week, occupational risks, wages, benefits and nonwage compensation				
Contact information	Primary and secondary phone number; email address; residential address; social media contact information; name, phone number, and email of a relative or friend				
Follow-up survey					
Training receipt	Completion of training; perception of TEPT training on its usefulness to enhance career opportunities, compensation, and work conditions				
Education and training	Participation in other professional development trainings since baseline (duration and training providers)				
Employment (including employment conditions) and wages	Current employment status, primary occupation, secondary occupation, average number of hours worked per week, occupational risks, wages, benefits and nonwage compensation				

Based on the findings from the cognitive pre-test, we made revisions to the baseline instrument. Subsequently, during the first quarter of 2019, we conducted a feasibility pilot test to assess the revised instrument as a computerized self-administered questionnaire (CSAQ) in tablets. We also tested the survey administration procedures and logistics. In addition, the pilot test served to develop FOMILENIO II's guidelines for the data collection. The final baseline instrument will be programmed in the Survey Solutions platform and will be presented to respondents as a CSAQ in tablets owned by FOMILENIO II. Compared to a paper-and-pencil survey administration, the CSAQ will decrease the likelihood of data entry errors and enable FOMILENIO II to complete the baseline data collection effort with a smaller field team. FOMILENIO II's M&E specialist will conduct scheduled visits to the TEPT training sites with the course coordinator and will facilitate the CSAQ with the group of trainees at each site.

We plan to conduct the baseline survey as a CSAQ with groups of enrolled trainees at their training sites and the follow-up survey as an individual, face-to-face, computer-administered questionnaire at respondents' work sites or homes. The follow-up data collection plan will be finalized toward the end of the compact period. Mathematica will procure the data collection with a local firm in advance of the follow-up survey.

FOMILENIO II will upload the completed baseline questionnaires to its internal server and produce the data set for analysis. Mathematica will provide support during the baseline data collection effort and conduct a quality assurance review of the analytic data set. At follow-up, we will likely use the Survey Solutions server to upload and manage the trainee tracer survey.

However, we will develop that process in collaboration with the local data collection firm that will be hired to conduct the survey in 2020.

Analyses. To assess changes in work conditions, wages, and employment status sometime after participants should have completed the TEPT training programs, we will conduct a descriptive analysis of the tracer survey data for trainees in FOMILENIO II—supported courses. We will compare key outcome indicators at baseline and follow-up for each trainee-level outcome and report averages (mean percent change) for the full sample of trainees and also by gender. We will also describe the background trainee characteristics, such as gender, age, and education level. The analysis will include a cross-sector comparison of participant characteristics and implementation milestones. In Table V.2 we present the approach for the pre-post analysis.

#### Table V.2. Approach for the pre-post analysis of key outcomes **Evaluation questions** Key outcome indicators Analytic approach Did employee benefits or Approach: Assess whether there was a Nonwage compensation statistically significant change in the nonwage nonwage compensation change Affiliation to social compensation variables—percentage of for trainees who completed security services workers with affiliation to social security TEPT courses, approximately (health/disability) services and percentage of workers with six to nine months after Affiliation to pension affiliation to pension plan (overall, by gender completing the courses? plan (retirement and by sector). savings) Planned analyses: a Test the mean difference in the nonwage compensation variables before and after completing TEPT courses using a ttest. We will assess if it's feasible to construct a monetary measure of nonwage compensation that includes other benefits such as vacation allowances and vear-end bonuses. These work benefits will be treated as outcomes, not as control variables. Approach: Assess whether there was a • Did wages change for trainees Wages who completed TEPT courses, statistically significant change in participants' Total net annual wage from approximately six to nine wages after completing the training course principal economic activity (overall, by gender and by sector). months after completing the Total net annual wage from courses? Planned analyses: a Test the mean difference secondary economic in wages before and after completing TEPT activity courses by using a t-test on wages and disaggregating by first and secondary wage sources. • Did employment status change Employment status Approach: Assess whether there was a statistically significant change in participants' for trainees who completed Unemployed employment status after completing the TEPT courses? Self-employed training course (overall and by gender). We do Salaried not expect to see a significant change in Other employment employment status as a result of the training because trainees were already employed before the training. However, this indicator provides context for the interpretation of the indicators below. Planned analyses: Test the mean percent change before and after completing TEPT courses for each employment type (individually) by using a t-test.

<sup>&</sup>lt;sup>a</sup>Significance level set for *p*-values of less than 0.05 for all bidirectional analyses.

# **B.** Implementation study

The implementation study will describe the implementation of program sub-activities, program outputs, short-term program achievements, and plans for sustainability. The study will also identify the main facilitators of and barriers to implementation of the TEPT sub-activities. This component of the perf ormance evaluation will draw primarily on interviews with key stakeholders, a review of program documents, and a descriptive analysis of monitoring data gathered by FOMILENIO II. Below, we present the data sources, mode of data collection, and the plan for analysis.

**Data sources and mode of data collection.** We will draw on three sources to obtain qualitative and quantitative information on outputs and achievements of the TEPT activity: (1) stakeholder interviews, (2) program monitoring data, and (3) a document review. Next, we describe briefly the type of data we will gather from each source.

1. **Stakeholder interviews.** We will conduct interviews with key stakeholders for the TEPT activity, including members of the sector committees, members of the entities that award accreditation by competencies, staff at the TEPT training centers, staff who oversaw the strategy to strengthen the labor market observatory, and FOMILENIO II staff who oversaw the implementation of TEPT sub-activities. In Table V.3 (below), we present a preliminary list of potential stakeholders for qualitative interviews and focus groups. We will select key informants for each sub-activity strategically and in consultation with MCC and FOMILENIO II.

We will identify key informants based on their role in the implementation of each TEPT sub-activity, and design semi-structured interview protocols tailored to their role. Across respondents, interview protocols will cover the following four broad topics: (1) overview of implementation of TEPT sub-activities, (2) facilitators of and barriers to implementation, (3) key short-term and long-term achievements for each sub-activity, and (4) institutional and financial sustainability.

We will conduct two waves of in person interviews, in 2019 and 2020 (depending upon the actual implementation timeline for TEPT sub-activities). In addition, we will keep in close contact with FOMILENIO II to track the progress of the implementation of TEPT sub-activities.

Table V.3. Key respondents for stakeholder interviews

Respondents	Individual or group interviews
FOMILENIO II implementation staff	2
Coordinators or members of the sectoral committees	8
Members of the Sectoral Committee Board.	3
Leaders of training designs or instructors leading the trainings (one per sector)	8
Members of the Council for the Coordination of Technical Education and Vocational Training (MINED, SETEPLAN, INSAFORP, Board of Sectoral Committees)	6
Staff leading the strategy to strengthen the labor market observatory	1

- 2. **FOMILENIO II monitoring data.** We expect to have access to data on monitoring indicators and targets for the TEPT sub-activities. For example, we will request data on trainee enrollment and graduation rates (overall and by subgroup), the number of new technical education programs, the number of new courses that target the prioritized job positions for each sector, the number and type of training sites per sector, and the number of trainees per job positions and sectors. We will send the request to FOMILENIO II specifying which indicators will be included in the analysis. FOMILENIO II will provide the data set via SharePoint during the last quarter of 2019 and at the end of the compact period in September 2020.
- 3. **Document review.** We will review documents and progress reports for the TEPT subactivities. These may include the design report for the accreditation by competencies model, descriptions of the optional modules for BTVs, and progress reports on the sectoral committees. We will conduct a systematic process to extract relevant narrative and output indicator data from these and other similar sources. For example, to understand the background and updates in the implementation of the TEPT activity, we used the technical notes and FOMILENIO II presentations to stakeholders, such as INSAFORP or the sectoral committees.

Analytic approach for quantitative program implementation data. We will conduct a descriptive statistical analysis on monitoring data to summarize the program outputs and understand short-term and long-term program achievements. Table V.4 provides an illustrative list of monitoring indicators and targets that we may include in our quantitative analysis of program implementation data.

Analytic approach for qualitative program implementation data. We will prepare interview and focus group transcripts and conduct thematic analysis in two sequential steps. The first step involves conducting data reduction and mapping transcript segments to the core performance research questions. The second step involves thematic framing—the process of distilling themes and identifying patterns in qualitative data. We will develop a coding framework with a hierarchy of conceptual categories that are linked to the research questions and the program logic model. We will also create thematic memos for data synthesis and interpretation of key findings.

To take advantage of the complementarity that a mixed-methods approach affords, we will integrate findings from descriptive quantitative analysis of monitoring and administrative data with findings from qualitative data sources. We will summarize program outputs and outcomes from FOMILENIO II's administrative records and implementation reports by using data abstraction templates that we will design for this study. We will also create summary tables of qualitative findings from key stakeholder interviews. Then, we will integrate the quantitative and qualitative findings by using triangulation techniques to (1) assess the consistency of the findings across methods and data sources, (2) confirm patterns of findings, and (3) identify potential discrepancies across data sources. Furthermore, information from the qualitative data collection related to barriers and facilitators to program implementation will help us interpret the findings from the quantitative analysis.

Table V.4. Monitoring data of TEPT activity from administrative records

Indicator	Targets	
Number of new programs designed in response to specific needs of the sectors	24 (3 per sector) by December 2019	
Number of certified technical instructors	54	
Document on general model of certification of competencies approved by public and private sectors	By August 1, 2020	
Instruments, regulations, and procedures established for the implementation of the general competency model	By June 1, 2019	
Number of classroom instructors who complete MCC-supported training focused on instructional quality, as defined by the compact training activity	54	
Number of sectoral committees of technical education and vocational training formally established	8	
Sectoral Committee Board created	By December 2018	
Coordination Council of Technical Education and Professional Training created	By June 1, 2019	
Number of optional modules for BTVs vocational technical baccalaureates designed in coordination with sectoral committees in geographical areas where there is a presence of productive sectors intervened by FOMILENIO II	3	
Number of agreements signed between companies and educational centers through MINED for student interns who attend vocational technical baccalaureates and have completed at least one optional module designed in coordination with the sectoral committees	To be defined	
National qualifications framework is established	By September 1, 2020	
Establishment of the TEPT Information Platform (including M&E data and the Observatory of the Labor Market)	By September 1, 2020	
Development of a road map for the creation of a national qualifications framework is completed	By September 30, 2019	
Design of TEPT information management system to allow for planning, tracking, and evaluating of the TEPT system by the coordinating council and other actors	By June 20, 2020	

Source: FOMILENIO II administrative records.

Note: FOMILENIO II is working on the final M&E plan, some of the indicators might change.

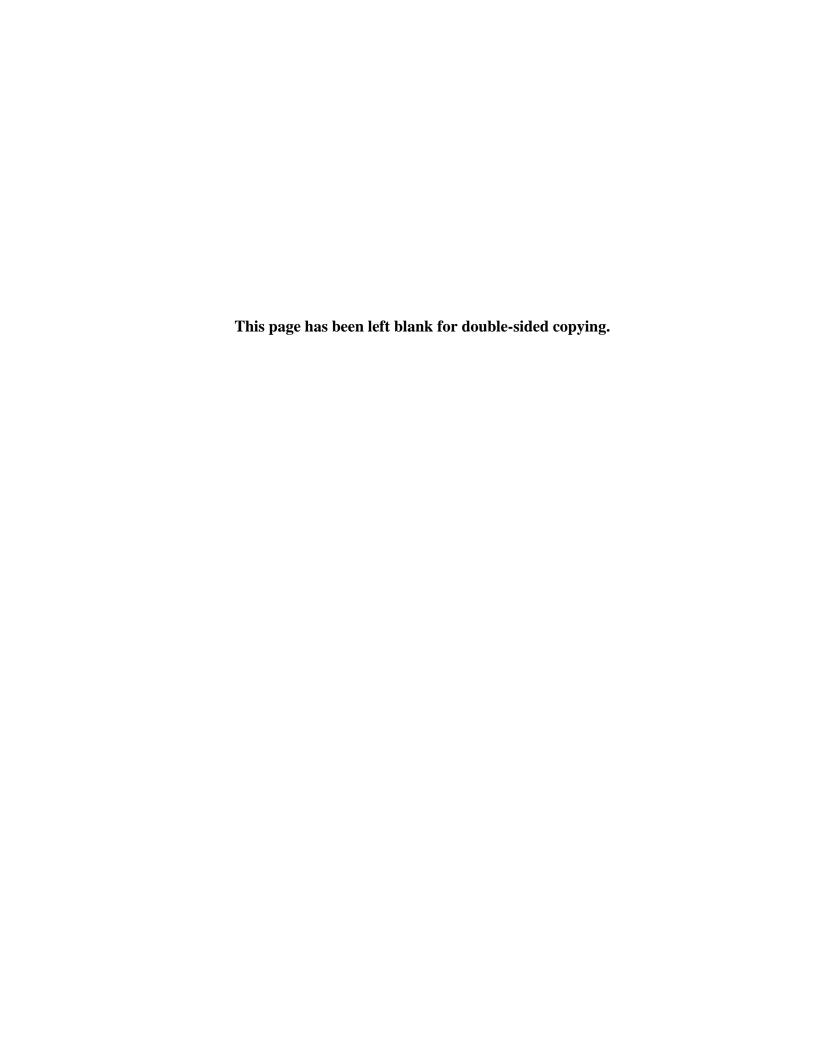
# C. Limitations and challenges

Our performance evaluation of the TEPT Activity faces some important challenges and limitations:

- Absence of a rigorous counterfactual in the single group pre-post design. Our evaluation design is a descriptive performance evaluation. The design doesn't identify a rigorous counterfactual for trainees in FOMILENIO II–supported courses—that is, we won't be able to determine what the labor market outcomes of these trainees would have been in the absence of FOMILENIO II's TEPT activities.
- Potential for low response rates in the trainee tracer survey. Our ability to provide quantitative evidence on trainee outcomes depends upon achieving high response rates on the trainee tracer survey. Low response rates may raise the concern that only certain types of trainees—for example, those with better outcomes—participated in the follow-up survey and

therefore drove the findings. To facilitate high response rates in the follow-up survey, we will collect detailed primary contact information on program participants at baseline as well as secondary contact information of another person that could help locate the participant. Mathematica will provide participants' primary and secondary contact information to the firm that will lead the post-compact data collection.

• Rollout plan in case of delayed implementation. Delays in implementation will impact the timeline of the performance evaluation. We will coordinate closely with FOMILENIO II to address any changes in the implementation timeline and will adapt the evaluation timeline to incorporate such changes upon approval from MCC.



#### VI. ADMINISTRATIVE ASPECTS

# A. Institutional review board (IRB) requirements

Mathematica requested IRB approval for the TEPT baseline CSAQ to ensure that the planned data collection methods and procedures adhered to the standards for the protection of the rights and welfare of study participants. The expedited IRB review included two baseline data collection activities: (1) the pre-test of the CSAQ with aeronautical technicians and aviation mechanics who were in training (not in the study sample) and (2) the baseline data collection for the TEPT performance evaluation focused on a cohort of trainees enrolled in TEPT courses in various economic sectors (for example, tourism, textiles and apparel, sugar production, farming and poultry, coffee growers, plastics, women-led small businesses, and construction).

We requested IRB approval through the Health Media Labs IRB, as we have done for similar studies. We received approval for both baseline data collection activities on October 8, 2018. Baseline data collection is expected to start in the second quarter of 2019. We plan to request IRB review for the endline data collection in 2020.

# B. Preparing data files for access, privacy, and documentation

We plan to prepare de-identified data files, user manuals, and codebooks by using the most recent guidelines developed by MCC. These products may be made available to the public after we write the baseline and final evaluation reports. The public use data files will exclude personal or geographic identifiers that would permit identification of individual respondents or their households. In addition, we will remove or recode variables that introduce reasonable risks of deductive disclosure of the identity of individual participants. We will remove all individual identifiers, including names, addresses, telephone numbers, government-issued identification numbers, and any other similar variables. We will also recode outliers and unique data by using top and bottom coding or replacing affected observations with missing values. If necessary, we will also collapse into less identifiable categories any variables that make an individual highly identifiable as a consequence of geographic or other factors (such as ethnic classifications or languages spoken). These actions are designed to retain the usefulness of the data while preserving the privacy of survey respondents.

# C. Dissemination plan

We will work with MCC to increase the visibility of the evaluation by making the findings accessible through several actions:

- We will present key final findings from the evaluation reports. We will present in Washington, D.C., via a web presentation and in El Salvador (in person). The presentations will be targeted to key stakeholders and policymakers, including El Salvador's Ministry of Education. We will inform stakeholders about the impacts, key findings from the implementation process, and lessons learned. The presentations will give stakeholders an opportunity to engage directly with the research team and pose questions about the findings.
- The evaluation reports will present findings in formats that are clear and accessible to nontechnical audiences, and will be made available online.

• We will write an executive summary in Spanish targeted to local stakeholders.

## D. Evaluation team roles and responsibilities

Larissa Campuzano, a senior researcher at Mathematica, will be the senior analyst for the impact evaluation of the SI-EITP model. Since 2007, Dr. Campuzano has led all education evaluations under the first compact. She is currently leading the impact evaluation of the Education Quality Activity. Camila Fernández, a senior researcher at Mathematica, will lead the performance evaluation data collection tasks and qualitative analysis. Dr. Fernández has substantial experience implementing surveys and conducting qualitative education research in Latin America. Evan Borkum will be the senior technical adviser for this contract. Dr. Borkum's responsibility will be to provide quality assurance for our deliverables. Ivonne Padilla will support data collection in El Salvador, prepare data sets, create programming files, and produce all statistical output for the quantitative analyses.

In addition, we will provide technical support to FOMILENIO II's M&E staff, who will conduct the baseline data collection for this performance evaluation.

# E. Evaluation timeline and reporting schedule

FOMILENIO II expects trainings for the TEPT Activity to be rolled out starting in the second quarter of 2019. The duration of trainings is expected to range from four to nine months depending on the sector. However, the timeline for the implementation of the TEPT courses has not yet been finalized. The timeline for the performance evaluation could change in response to the final implementation schedule; we will modify it as needed.

Findings from the TEPT Activity performance evaluation will be summarized in the baseline and final evaluation reports. We will discuss the schedule for the final report with MCC. We propose conducting the final follow-up survey from September 2020 to February 2021—six to nine months after trainees complete the courses. The follow-up survey may need to be implemented in two or three staggered rounds of data collection, according to the course end dates.

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